



*It's not business as usual - Business process engineering is a vital part of the program success to include direct data exchange for efficiency and low cost of doing business for our customers. Integron delivers productivity improvements with automated test processes maximizing quality and again minimizing cost. All this while your resources work on forward technology.*

## 100% process. 100% control. 100% happiness.

**YOU'RE RESPONSIBLE FOR EMPLOYEE BUSINESS TOOLS THAT DIFFERENTIATE YOU IN THE MARKETPLACE.**

**INITIATIVES THAT IMPROVE THE CUSTOMER EXPERIENCE AND ADD TO THE BOTTOM LINE.** Maybe you refresh every 3 years . . . maybe not; there's the sourcing, the image, the customization, the delivery - the drain on your IT resources. What if you could focus on developing tools that offer a competitive edge and stop worrying about the daunting task of implementation? Actually turn the execution over to an organization you don't need to manage. Who's smiling now?

It's possible with INTEGRON's Refresh Solution. A combination of programmatic communications throughout the workflow, automation that bullet proofs quality, and business controls that give you visibility, just in case you might want to know.

- A customized web site for password transfer, address verification, and even hardware and software selection.
- Communications flow keeping the end user informed at all points in the process.
- On demand master image load and ad hoc software applications to avoid the need for IT intervention.
- Personalized settings, joining the domain, full customization through a VPN for unmatched productivity.
- Wireless provisioning for plug and play.
- Automated data transfer from old device to new without IT resources.
- End of lease refurb to lessor specification minimizing cost.
- DoD cleansing or drive destruction to keep the regulators at ease.
- Resale outlets to maximize recapture dollars.

**WE RECOGNIZE SOME BUSINESS TOOLS ARE MISSION CRITICAL AND SOME ARE NOT; THAT'S WHY THE SLA'S ARE SCALABLE.** We have zero downtime, same day or one day down solutions. 100% of the work can be done at Integron or we even have infield solutions! You choose which makes most sense for each user community and their respective business objectives.

## INTEGRON HELPS REFRESH BUSINESS TOOLS



*We invest in our core competence, just as you do. You'll find no other with the business infrastructure that offers so much flexibility.*

### **NO TWO CUSTOMER ENVIRONMENTS ARE ALIKE, SO NO TWO INTEGRON REFRESH SOLUTIONS ARE EITHER.**

Some customers utilize our reseller authorizations and lease arrangements. Others need Integron to work with their OEM of choice and their leasing company; but we coordinate through to certificate of acceptance.

**YOU'VE NEVER BEEN ABLE TO MONITOR OUTSOURCED ACTIVITY LIKE THIS BEFORE.** Our Asset Management lets you know what has just been accomplished. A customized web portal lets you view and monitor the activity of every single asset in the cycle. With INTEGRON's Refresh Solution you can track real-time data like never before - by individual client, location or serial number.

- Monitor equipment in transit, equipment shipped, quantity on hand and quantity in process.
- Measure our promised turnaround SLA.
- Know who got what serial number, configuration and when.
- Monitor returns down to the serial number and components missing.
- Link certificates of destruction or recycling to the serial number.

Our asset management is working for some very high profile enterprises, let us demonstrate it to you.

**PROJECT MANAGEMENT IS A POWERFUL TOOL IF DONE RIGHT.** Our automated processes include visibility into end user response; are they entering our web site to provide necessary information, is their old equipment in transit on the day it's suppose to be? Does the end user need to reschedule the refresh date? We do the work and report results. That's what you get with Integron's version of project management!

So, if you want to remove the burden of hiring contract workers, draining your IT resources and missing schedules we can help you bring innovation into refreshing business tools. *Let us show you how it can be done.*

*Call 877-426-6660 or email [info@integron.com](mailto:info@integron.com) today.*

