

Depot repair service plus an indepth understanding of the total cost of ownership of each and every IT asset you manage.

You know what Bob costs your company. But what about Bob's broken laptop?

YOU KNOW WHAT'S GOING ON WITH YOUR PEOPLE IN THE FIELD. But what about the laptops, PCs, PDAs, smartphones, and wireless devices they rely on every day? What happens when they break down? Or their warranties expire? Or their operating system needs to be updated? Can you really afford to have your field force burdened with the task of finding a solution? And do you really want to have to pay for and manage costly backup equipment?

If you're like most businesses, the answer is no. With Integron, you'll never have to. We'll provide you with depot repair service and something even more valuable—access to information that will help you manage, track, and analyze your assets like never before.


KNOWLEDGE IS POWER. As an Integron customer, you'll gain access to a powerful online portal. Through the portal, you'll be able to view any repair request and total account activity—by repair, location of asset, inventory churn, OEM performance, and more. So you'll have unprecedented control over your assets—control once reserved only for companies with huge fleets of IT equipment.

WORLD-CLASS DEPOT REPAIR SERVICE. Our technicians provide fast, expert repairs—getting your equipment back where it belongs quickly. We're certified to perform warranty repairs for most major manufacturers, including Canon, Dell, Epson, Fujitsu, Compaq/Hewlett-Packard-corporate select, IBM Third Party Maintainer, Panasonic, and Toshiba. In the case of repairs not covered under warranty, we provide an estimate upfront.

THE GENIUS IS IN THE DETAILS. Integron electronically catalogs each device by serial number, manufacturer part number, OS license number, asset tag number, warranty terms, and the original purchase order number. We also log the location of the device, and user I.D., name, and address, including specific user image and configuration information. From there, all activity is monitored, including repairs, updates, transfers, and overall performance.

INTEGRON DEPOT REPAIR PLUS

How much disruption
do your users face due to
machine failure, software
failure or process failure?
Do you know the true cost?
Get an inside look with
Integron's online portal.


Date: 6/18/2008
Asset History for
[View Asset Inquiry](#)

Serial Number: SR4102532	Base Part #: CP175000-01
Asset Number: 1256	Configuration Part #: CP175000-01
O/S Serial Number: 00045171457207	Electronic Serial #: 0990148516
MAN/LLI/EID #: 6354C7A1	

3/19/2007 11:13:18 AM Receiving
Return (CP175000-01) ICF:123096
Ref Receiving RMA: 30550063

3/19/2007 WIP
(1) Malfunction Incident: 277940 (Failed) Completed: 3/21/2007 12:37:38 PM
Order Comments: dc jack broken
1. (ac jack loose/erratic power) Date: 3/20/2007
 Repair: (replace dc connector)
 Part: CP173740-XX WH: 355
 Date: 10/20/2004 Warranty: Yes Claim NO: Unknown
 Repair: (replace screw covers)
 Part: CP173880-XX (QTY 4) WH: 355
 Date: 3/21/2007 Warranty: Yes Claim NO: Unknown
Comments: Parts ordered on PO# 30099 - ETA 3/21/2007.

3/21/2004 8:21:14 PM Order
Repair: Shipped (CP175000-01) To: VNA of Central NY (40231) Ord #:30550063
Software Loaded: 3055LTXPTAB00B
Reported Problem for Expected Back Assets: DC Power Jack Broken

[Back to Asset Selection](#)
[Back to Report Menu](#)

NOTHING IS LEFT TO CHANCE. When a piece of equipment needs service, your people simply log into a special form on our web site to initiate the process. We take it from there, diagnosing the entire machine to prevent repeat failures. And in the case of hard-drive failures, or software corruption, Integron will reload and customize the master image.

IT'S ALL ABOUT CONTROL. Integron has helped hundreds of Fortune 1000 customers better manage their technology assets. So you gain control you never had before. Let us show you how it can be done. Call 585-426-6200 or email info@integron.com today for a free demo.



GENUINE ASSET MANAGEMENT.

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